Privacy Policy

1. Introduction

NDMH Wholesale service (“we”, “our”, “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and protect your information when you use our online store.

By using our services or making a purchase, you consent to the practices described in this Privacy Policy.

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2. Information We Collect

When you place an order, we may collect the following information:

- Full name
- Email address
- Billing information
- Payment confirmation details
- Bigo ID
- IP address and device information
- Transaction history
- Customer support communications

We only collect information necessary to process orders, deliver digital goods, and provide customer support.

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3. How We Use Your Information

We use your information to:

- Process and verify orders
- Deliver purchased digital goods to your Bigo ID
- Communicate regarding your purchase
- Prevent fraud, chargebacks, and unauthorized transactions
- Improve our services and customer experience
- Comply with legal and regulatory obligations

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4. Digital Goods Delivery

Because our store sells digital goods only:

- Your Bigo ID is required to complete delivery
- Incorrect Bigo IDs may result in failed delivery
- We are not responsible for losses caused by incorrect information provided by customers

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5. Payment Processing

Payments are securely processed through approved payment providers.

We do not directly store full payment card details on our servers.

Please refer to privacy and security policies of involved payment providers for more information.

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6. Data Sharing

We do not sell or rent your personal information.

We may share information with:

- Payment processors
- Fraud prevention providers
- Legal authorities where required by law
- Service providers assisting with store operations

Information is shared only when necessary for business or legal purposes.

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7. Data Retention

We retain customer information only for as long as necessary to:

- Fulfill orders
- Resolve disputes
- Enforce our policies
- Meet legal and financial obligations

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8. Security

We implement reasonable administrative and technical safeguards to protect your information from unauthorized access, misuse, or disclosure.

However, no internet-based system can be guaranteed 100% secure.

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9. Cookies and Analytics

Our website may use cookies or analytics tools to:

- Improve website functionality
- Analyze store traffic
- Prevent fraud and abuse

You may disable cookies in your browser settings, though some features may not function properly.

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10. Your Rights

Depending on your jurisdiction, you may have rights to:

- Access your personal information
- Correct inaccurate information
- Request deletion of your information
- Withdraw consent where applicable

Requests may be submitted to our contact email below.

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11. Changes to This Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Updated versions will be posted on this page with a revised effective date.

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12. Contact Us

If you have questions, contact us at: **hoangnguyen.123ch@gmail.com**